

Questions and Answer Form

#	SOW Reference	Question	Answer
1.	VA256-16-Q-1479	<p>The cable installation shall follow these standards: 1. The Contractors shall provide sufficient patch cables for the connections in the closet between the patch panel and the switch. Lengths and quantities of the patch cables, any additional required patch panels and type, as well as any other ancillary materials required, will be determined during the on-site cable walkthrough. The Contractor shall not use zip ties when bundling cables.</p> <p>Is it possible to receive additional information regarding, distances between department locations and the types of ceilings involved either by allowing a site visit or some other way to quantify the specifics of the contract?</p>	There is no determination due multiple location for installation. There will be no site visit.
2.	VA256-16-Q-1479	2. Are all the system to be interconnected (one giant system) or are they separate system?	All systems are connected to one server.
3.	VA256-16-Q-1479	3. When people check in with the queuing system will they be just selecting a specific Service. If not then what information will they be entering?	<p>Pharmacy – Yes, there will be a series of questions to identify the patient needs and priority; Would also like to include patient identifiers, if possible.</p> <p>They will need to be directed to diferent ques via a questionnaire for floor models and a receptionist on the table top model</p>
4.	VA256-16-Q-1479	4. Can we assume that since the station PCs are being used to utilize the system then we can install an application on each PC that will be utilizing the system?	Yes, if this meets the requirements of OI&T.
5.	VA256-16-Q-1479	5. We have an option where the Counter Top Kiosk can be placed on a pedestal designed for the kiosk. Is this acceptable for the pedestal version. We do have a full incorporated pedestal model also but is more expensive.	Some of our clients are visual impaired and will need the larger interface to answer questionnaire form.
6.	VA256-16-Q-1479	6. What are the Digital Information Signage for? Why do you need 33.	33 signs refers to Display boards to notify patients where to report. These boards are included over specific locations within the designated areas (pharmacy, lab, etc)
7.	VA256-16-Q-1479	7. We utilize large TV monitors to display the numbers being called and the stations calling and any video/images required. Is this acceptable in place of the Digital Signage if the signage is for displaying numbers being called? If this is the case then how many TV Monitors would be required?	TV monitors are an acceptable alternative. Part of bid was that they would be allowed and should be at least 40” monitors to allow for visual impaired patients. Numbers should be clear and distinctive and should provide directional information.